



## Financial Policy

Dear Patient,

Welcome to The WellBridge Clinic. We work to provide you with the best health care possible. To assist you in understanding finances and medical care, we ask that you please read the following information regarding our Financial Policy for payment, services, and missed appointments.

### Payment of Services

Payment is expected at the time of the visit unless other arrangements have been made in advance. Payment is due at your first visit if your insurance benefits verification is incomplete.

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### Insurance

We bill most health insurance companies. While we always check your insurance benefits, some fees aren't known until after the claim has been processed. Examples of these fees: deductibles, copayments, coinsurance, or patient responsibility in amounts not known to the clinic or you at the time of your visit.

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**IMPORTANT:** While we always check your insurance benefits before starting care, we have found that Insurance Company Representatives can be inaccurate. As a result, **insurance benefits quoted by any insurance company are not a guarantee of payment.** You are responsible for all fees related to medical care as described by your insurance plan. This may include deductibles, co-payments, co-insurance amounts, if your benefits are exhausted, or any other patient responsibility indicated by your insurance carrier. Please check your own insurance and keep up with your benefits.

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### Car Accidents and Worker's Compensation Claims

We provide medical services and bill insurance for people injured in car or work accidents. We will always check your benefits and communicate with your claim adjuster and legal team. If the medical services provided are unpaid by the involved parties, the patient will be responsible for the cost of medical care.

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### Missed Appointments

When you are scheduled for an appointment time, that time is reserved for you. We do our best to be on time and we value your time. If you must change your appointment, we require 48 hours' notice of your appointment change. **The fee for missed appointments is \$50 for the first instance and \$85 for all instances afterward.** Be aware that insurance companies only pay for health care services rendered and do not cover these fees.



The WellBridge  
CLINIC

You will receive reminders for your appointments with Text Messages and Email Reminders of your appointments.

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**Credit Card on File**

We require all patients to have a credit card securely held on file. See Credit Card policy.

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**Unpaid Balances**

Any balances outstanding beyond 3 months will accrue a monthly finance charge at a rate of 1.5%.

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\_\_\_\_\_  
Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date